

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C641150

Initial certification date:
08 July 2021

Valid:
08 July 2021 – 07 July 2024

This is to certify that the management system of
SISPI - SISTEMA PALERMO INNOVAZIONE S.p.A.
Viale Ammiraglio Denti di Piraino, 7 - 90100 PALERMO (PA) - Italy

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management System of SISPI - SISTEMA PALERMO INNOVAZIONE S.p.a supporting the following IT services provided for the Palermo Municipality: infrastructure and desktop management; operation of data processing systems and telecommunication networks; functional management of IT applications; operation and maintenance of software application and IT system integration

Place and date:
London, 22 September 2023

For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



MS N°0181

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Erie Koek
Management Representative